

WE ARE HIRING!

Join us & shape our future.



Graduate
Analyst -
Product
Management

www.infonetica.net

Graduate Analyst - Product Management
Infonetica
Esher, UK

Company:

World-class research studies are what shape our lives. At Infonetica, we believe in empowering the people behind these studies with pioneering software solutions that support the groundbreaking research of tomorrow. We are a multi-national research and clinical trial focused Software as a service (SaaS) provider with offices in the UK and Australia. Our customers love our products and we are proud to contribute to the future of our world. We are in an exciting phase of scaling our company and are on the lookout for ambitious, bright, and energetic candidates to join us and shape Infonetica.

Role:

We have an exciting opportunity for a sharp and analytical candidate with an entrepreneurial mindset to join our business and grow with us. This is a fantastic opportunity to work closely with the Head of Product at a time of focussed product expansion.

This opportunity would interest candidates who have a learning mindset, can roll up their sleeves, get their hands dirty, get things done, get a buzz out of unearthing customer problems and creating elegant software solutions.

Responsibilities:

- Gain detailed understanding of Infonetica's product suite
- Identify market and customer requirements
- Support product(s) strategy development
- Drive and support product development
 - Moderate sprint and stand-up meetings
 - Define user stories, wireframes and acceptance criteria
 - Support test and sign off user stories
 - Work with Developers & Business Analysts to drive timelines and progress
 - Manage backlog to ensure it remains relevant to business and customer needs
 - Work with stakeholders to define release schedules
- Detail release documentation
- Host webinars to demonstrate new functionality to customers
- Update product material with new developments
- Support product demonstrations to potential customers

Desired Personal Attributes:

- Entrepreneurial mindset
- Self driven
- Strong verbal and written communication skills
- Evidence of analytical thinking and methodical problem-solving skills
- Attention to detail
- Ability to understand software systems
- Strong interpersonal and customer management skills
- Passion for UX and intuitive design and functionality
- Lateral thinking to turn customer needs into workable solutions

Salary & Benefits:

- £30,000 base salary
- 5 weeks paid holiday per year
- Private health insurance
- Reimbursement towards health & fitness membership
- Pension

Working Location:

The primary work location for the role is Esher (KT10 9SD), which is a 30-minute train ride from London Waterloo. We are currently trialling hybrid as well as Event-based work-from-office options – the conclusion of which will determine our working location policy.

Contact:

Email careers@infonetica.net with your CV and cover letter detailing why you are interested in this role and how you would contribute to this role. Please include GPM2203 as the subject of your email.

WHY INFONETICA?

Of all the many tech companies out there, why pick Infonetica?

If you're looking to work within a young, friendly, energetic and innovative team for a small but dynamic company, we'd love to help you fulfil your potential.



WHO WE ARE, IN A NUTSHELL

Founded to support the UK National Health Service in 2002, we've spent two decades powering more than two million research studies and 600,000 users worldwide.

We're bonded by a shared passion for supporting researchers with pioneering, flexible and cloud-based software, so they can focus on the kind of groundbreaking studies that shape our world.

As an example, we supported the development of the Covid 19 vaccine through our software products.

WHAT DO WE DO?

We make researchers' lives easier by offering them robust software systems that integrate management, control and communication to unlock real-time collaboration, eliminate data entry, automate notifications and remove human error for the complete cycle of their project.

Put simply, we use technology to help researchers be more productive and use fewer materials.



Flattering love from customers

"Very few competitors give the user the power to create and customise the forms and workflows as Ethics RM does. I've not seen anything that comes close to supporting the online review process like it." –
Monash University.

WHO DO WE WORK WITH?

We're proud to have worked with leading global organisations such as the NHS, The London School of Hygiene & Tropical Medicine, Monash University, Australia, and King's College London.

As a team, we work in partnership with users at every stage of the way – from software selection to training, configuration and going live. We stay proactive, aiming always to exceed expectations and deliver the very best possible solutions in a way that suits the particular needs of any given institution.



WHO ARE WE LOOKING FOR?

We're looking for passionate, warm and friendly candidates to join our small but growing team. Our culture is one of mutual respect and inclusivity; we encourage free-thinking and collaboration so that together, we can innovate, pivot and meet our users' needs.

If you're naturally curious, keen to learn and would love to help researchers focus on some of the most cutting-edge work around the world, then we want to hear from you!

EXPERIENCED CANDIDATES OR GRADUATES?

Whether you can hit the ground running or are able to learn on the job, the most important thing is that you share our values, vision and commitment to going above and beyond for our customers.

*"Working here for over a year, I feel part of a tight-knit organisation. As someone young in their career, I get the support I need while feeling at ease to express my ideas. We are growth focussed - both company and individual career growth" - **Jeremy Rivera, Graduate***

Analyst

WILL YOU BE OFFICE-BASED?

When you join our team, we want you to enjoy working with us. That's why we remain flexible, but value face-to-face interaction to help build strong working relationships by working in the office when needed.

ANY PERKS?

We offer generous holidays, private health insurance, reimbursement towards health & fitness membership, a pension or superannuation, breakfasts in the office and beer on a Friday evening.



Aussie humour - Christmas at Down Under

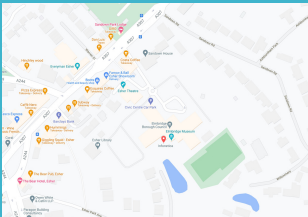
OTHER THAN WORK, WHAT ELSE DO WE DO?

As a young team, we're all for having fun, as well as working hard. We love to hold Innovation Days when we come up with a problem and solve it in a day; Code Jam coding contests for developers and Board Game Nights.

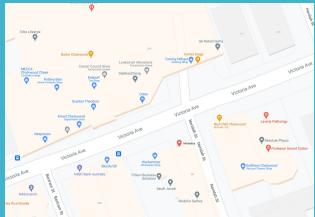
WHY DO WE HAVE SOME BAD REVIEWS ON GLASSDOOR?

Those reviews were from the past when a former management team was in place. The more recent quotes reflect who we are as a company today – young, energetic, warm, forward-thinking and supportive.

HOW DO YOU GET TO THE OFFICE?



In the UK, we're based in The Civic Centre, Esher, Surrey. We're just off the A3 if you're driving, or you can reach us via Esher train station. There's car parking on-site, and the station is less than a mile away.



In Australia, we're located in Chatswood CBD, opposite Chatswood Chase Shopping Centre and just a short 7 minute walk from the Chatswood Railway Interchange.



READY TO GET IN TOUCH?

Send your CV and covering letter to careers@infonetica.net

UK

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Australia

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infonetica
Powering the Research of Tomorrow